MOHAMMAD AFZAL HAIDER

TECH SUPPORT ENGINEER(AWS DEVOPS)

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EMAIL | afzal.haider@outlook.in
LOCATION | New Delhi, INDIA
EXPERIENCE | 10 Years 9 Months

Key Skills

- DevOps
- Kubernetes
- Docker
- Terraform
- Ansible
- Maven
- GIT
- Github
- Gitlab
- Linux
- DevOps Tools
- Shell Scripting
- AWS

Certification

- Linux Mastery: Master The Linux Command Line In 11.5 Hours

- Linux For Cloud & DevOps Engineers

Profile Summary

Experienced Product Support Engineer with a strong background in Kubernetes, Docker, and cloud-based playout platforms. Proven ability to manage and troubleshoot broadcasting systems, including AWS playout servers and Elastic Load Balancing setups, ensuring seamless operations. Skilled in providing client support, maintaining broadcast equipment, and coordinating technical assistance.

Work Experience

Tech Support Engineer(AWS DevOps)
Amagi Media Labs
07/2019 - Present

Proficient in working with Kubernetes and Docker for managing and troubleshooting a playout channel, ensuring seamless operations and swift issue resolution.
Providing support to clients for any Ingest, playlist and playout related issue for Amagi cloud- based playout platform and User interface.
Troubleshooting issue in Amagi cloud-based playout platform and delivery. Maintenance of AWS playout servers, Medialive, Media Connect.
Created and managed servers in AWS.
Done the setup for Elastic Load Balancing in AWS.
Worked on Docker for containerization.
Coordinate with clients for any technical

- Devops Ninja From Mygurukulam (Opstree Solutions)

Languages

- English
- Hindi
- Urdu

Social links

- https://www.linkedin.com/in/afzalhaider/

assistance.

Shift Engineer(Broadcast and IT)
Zeus Worldcast Pvt Ltd
12/2016 - 07/2019

Install & maintain audio, video-based broadcast systems.
Install & maintain Cisco L3 & L2 switch.
Setting up accounts for company employees with passwords and permissions.
Install and maintain Windows Servers.

Broadcast Engineer
News Nation Network PVT LTD
09/2013 - 12/2016

Good hands-on experience on broadcast equipment like Kahuna 3ME & 2ME video switcher, Studer ONAIR 2500 Audio Mixer, Imagine???s Platinum Router, Vizrt, Panacea Router, Predator II Multi- viewer, Digital Glues Selenio FS & FR 6800 series, Sony HDC1580 Studio camera, LiveU, Imagine???s Playout Servers etc.
Installation and setup of the News Nation UP/Uttarakhand channel.
Coordinate with bureaus for any technical assistance.
Outdoor multi-cam setup for major events.

Education

PG Diploma - broadcast technology
2013

Jamia Milia Islamia (JMI)

Grade - 68%

B.Tech/B.E. - Electronics/Telecommunication
2011

Maharishi Dayanand University (MDU), Rohtak

Grade - 64%

12th
2007

National Open School , English
Grade - 65-69.9%

10th
2005

CBSE , English
Grade - 70-74.9%